

There's a (GUEST HOSPITALITY) App For That

NEED TO SAVE STAFF TIME, INCREASE YOUR REVENUE, AND SOMEHOW STILL DELIVER AN UNFORGETTABLE VACATION? THERE'S AN APP FOR THAT! SEE HOW ONE GUEST HOSPITALITY APP GIVES YOU TWO BIG BENEFITS: SMOOTHER BUSINESS OPERATIONS AND GREAT GUEST EXPERIENCES.

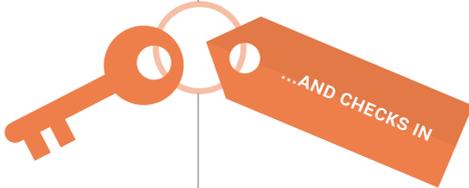


A GUEST BOOKS AT YOUR PROPERTY...

The app shows guests custom **"before you arrive"** information, including **packing** recommendations, the local **weather** forecast and **concierge services** sold by the property manager.



Your guest automatically receives an **email** asking them to **download your branded app**.



The app knows when a guest arrives and smartly shows **helpful arrival information** including **gate codes**, **parking instructions**, **wifi** passwords, and custom **property-specific** information (like where to find extra pillows).



The app shows **nearby points of interest** and conveniences, restaurant recommendations, directions to the beach or ski lift, and **concierge services** you sell.



WELCOME!



It also sends a push notification asking guests to **leave a review**, with the option to take and upload a picture.



Did the refrigerator break? Guests can submit a **maintenance request** directly in the app...

...and you can message them directly to confirm when the **problem is fixed**.



The app provides **check out reminders** and promotes your other properties to **encourage rebooking**.



All of the **guests' browsing** data is displayed in their profile in your property management system. This information can be used in follow up emails and targeted **remarketing campaigns**.



...AND REBOOK FOR NEXT YEAR!

DID YOU KNOW? 87% OF TRAVELERS HAVE A SMARTPHONE, AND 85% OF CONSUMERS FAVOR APPS OVER MOBILE SITES. GLAD TO HAVE YOU™ IS THE VACATION RENTAL MANAGEMENT INDUSTRY'S LEADING GUEST HOSPITALITY APP. WITH OVER 2 MILLION DOWNLOADS AND RESULTING IN AN AVERAGE PROPERTY REVIEW OF 4.5 STARS, IT'S A POWERFUL, EASY-TO-USE TOOL FOR ENGAGING YOUR GUESTS.